**Jampani Harshavardhan**

**Jampaniharsha7@gmail.com**

**571-306-0151**

**CAREER SUMMARY**

* Experienced in creating Test Plans, thorough hands on experience with designing Test Cases covering all test conditions and eliminating redundancy and duplications
* Strong HIPAA EDI 4010 and 5010 with ICD-9 and ICD-10, analysis & compliance experience from, payers, providers and exchanges perspective, with primary focus on Coordination of benefits.
* Worked extensively in Microsoft Test Manager (MTM), Mercury Quality Center / HP ALM and QTP integrated environment for writing and executing test cases .
* Involved in writing and executing test cases using HP ALM / QC based on the requirements
* Strong working experience with HIPAA Transactions such as 834, 835, 837, 270/271, 276/277 .
* Competencies with Test Management and Defects reporting/tracking tools like HP ALM, TFS and MTM
* Solid experience in developing high level documents, test plans and test strategy.
* System specification analysis, testing methodology and test plan formulation from Business requirements.
* Strong Knowledge of SDLC (Software Development Life Cycle) .
* Performed smoke test, functional testing, system testing and UAT testing .
* Reviewed User requirements, Use Cases and Detailed Designs to develop Test Cases in MTM
* Expertise in planning and managing projects based on Waterfall, Agile methodology covering the full range of the software development life cycle (SDLC).
* Used MS Test manager integrated with Team Foundation Server (TFS) to create functional test cases and log related defects
* Vast knowledge and experience in Health Care industry experienced in testing different healthcare ERP solutions such as FACETS.
* Experienced in supporting the UAT team in performing acceptance testing .
* Prepared test cases, plans, strategies and scripts for positive and negative testing and documented results
* Good working experience in analyzing changes and identifying areas of applications to be regression tested.
* Strong communication skills, both verbal & written, with particular emphasis on the production of clear & detailed written Test Plans, Business Requirements, & Functional Specification .
* Also worked on traceability matrix to ensure that all requirements are traced back to UAT test cases.
* Strong communication skills, both verbal & written, with particular emphasis on the production of clear & detailed written Test Plans, Business Requirements, & Functional Specifications .
* Defect tracking and code maintenance in HP ALM and Visual Studio TFS and MTM.
* Work closely with cross-functional teams to thoroughly test requirements and functionality.
* Exclusively used Security Testing, Usability Testing, Positive Testing, System and Negative Testing .
* Used MS Excel spread sheet, PowerPoint, MS Visio, MS Projects.
* Good knowledge of SQL and experience at conducting backend testing .

**TECHNICAL SKILLS**  
Operating systems: Windows 7,8,10 UNIX  
Bug tracking tools HP Quality Center/ALM, Rational Clear Quest, and JIRA

Front-end tools: MS Office, MS Project, SharePoint  
Web technologies: HTML, .NET  
Databases: Oracle, MS SQL Server

**CAREER EXPERIENCE**

**BCBS of LA, Baton Rouge, LA**

**Dec 2015 – Present**

**QA Analyst**

I worked on various EDI transactions, the process of migrating the current EDI Gateway to a new Gateway platform, EDI transaction’s inbound and outbound activities through HIPAA gateway. The project also included enhancing applications to include duplicate claim numbers, billing, and Membership and Provider data with EDI Transaction in various systems.

**Responsibilities:**

* Created and maintained requirements, Test Plan and Test Cases in Quality Center.
* Maintaining knowledge of Medicare and Medicaid rules and regulations pertaining to the Facets configuration and evaluating the impact of proposed changes in rules and regulations .
* Involved in FACETS Implementation, involved end to end testing of FACETS Billing, Enrollment Claim Processing and Subscriber/Member module.
* Set claim processing data for different Facets Module.
* Performed Positive and Negative Testing Manually
* Actively participated in walkthroughs and enhancement meetings
* Maintained Test Matrix and Requirement Traceability Matrix
* Performed Gap Analysis
* Performed Security Testing on the application
* Tested user interface and navigation controls of the application using QTP .
* Experiences working in ANSI x12 837-835 EDI Transaction .
* Tested the HIPPA EDI 834, 837/835 transactions according to test scenarios and verify the data on different modules.
* Authored test case scenarios in Excel spread sheet and export them into Mercury Quality Center 9.0.
* Documented the test results and reported the status of assigned test tasks and issues to project QA Lead.
* Conducted Back-End Testing Using SQL Commands .
* Extensively used SQL statements to query the Oracle Database for Data Validation and Data Integrity .
* Executed test cases found errors reported defects, determined repair priorities, did regression testing and closed by using ALM.
* Responsible for inserting Check points to verify Functionality of the application using QTP.
* Responsible for conducting Regression Testing based on the automated Test Scripts using QTP.
* Responsible for Performing Integration Testing, UAT testing.
* Customized ALM Quality Center to suit the requirements of testing effort
* Monitored the Defect Tracking Process and generated customized graphs and reports for the client using QC .

**Department of Human Services, State of Virginia - VA**

**Mar 2014 – Nov 2015**

**QA Tester**

Deloitte Company developed Virginia Case Management System an online application for DHHS, VA for application and approval process for various benefits provided by the state of Virginia. These include Child Care Assistance, SNAP, TANF, Medicaid etc.

This system allowed the workers to enter the application and submit the case online with different details like financial and non-financial data. It was used to determine the eligibility for each submittal. Each submission has various provisions to move the submittal from one stage to different reporting functionalities.

**Responsibilities:**

* Participated in the meetings with project teams as appropriate throughout the SDLC
* Extensively involved database testing to check data in database
* Researched, understood and produced test case scenarios that validated major functional systems.
* Used MS Office products like Word, Excel, and Power Point .
* Reviewed and analyzed requirements to developed test cases and test scripts using HP ALM.
* Used MTM and TFS for importing Test Cases from MS Excel for its validation in application .
* Link the requirements and test cases in MTM.
* Worked on testing the scenarios where individual might be eligible for Claim Adjustment under Medicaid Program.
* Test usability and GUI of the application against guidelines published by US Government
* Used Excel for data validation, pivot tables
* Prepare test data according to the requirements using FACETS front-end tool.
* Performed Functional Testing of the Web services using Soap UI .
* Conducted database testing by executing SQL / PL SQL queries to check data in database .
* Modified test cases as needed for the changed requirements .
* Executed test cases in HP Quality Center / ALM
* Used TFS to open bugs, create tasks and user stories, initiate change requests.
* Performed thorough end to end functional and batch testing with the end-points
* Verified, documented and reported test case results, defects and test status.
* Supported user acceptance testing (UAT) phases utilizing Agile-testing methodology .

**Wisconsin Health Insurance, Madison, WI**

**Feb 2013 – Feb 2014**

**Quality Analyst**

Company provides solutions to both individual and groups by providing broadest selection of leading health insurance plans. There were different Phase of the Project that includes Updating Facets, EDI Transactions. I have also worked on MMIS portal and worked extensively on MMIS UI as well as Back end Database System. I worked on different crosswalk documents and analyzed impact on entire system working with various Mainframe and Oracle tables and utility programs.

**Responsibilities:**

* Tested data and processes through running and scripts using IBM’s Rational Test Manager.
* Analyzed the business requirements and functional requirements to identify test scenarios
* Developed and managed the formal Agile Methodology which includes Configuration Management, Requirements Management, Agile Manifesto, Lean Development
* Created 837 I & P X12 files Electronic and Paper claims for test data
* Viewed, edited and modified 837 transactions to fit testing scenarios.
* Requested the batch jobs to load the claims to the Facets
* Worked on FACETS Claims Payment and Adjustments (Up adjusted and down adjusted)
* Experienced in Claim Processing such as Submission, Claims inquiry, Remittance, Explanation of Benefits, Discounts, Adjustment, Accumulators, Interest calculations, Split payment, Finalization, COB.
* Tested ICD 10-Diagnosis and Procedural Codes along with CPT and HCPCS codes in Medicare
* Developed the test cases as per the HIPAA regulations (270, 271, 275, 276, 278, 834, and 837)
* Worked on System Testing (functional Testing) of NYS 837I (Institutional Claims and NYS 820 Medicaid Premium Payment).
* Created new and modified existing jobs (Proc) and JCL for test run of application on Mainframe using TSO/ISPF, DB2, and IMS (DB) .
* Created Access cross tab by implementing SQL queries
* Created SQL to test source to target data warehouse transforms, using TOAD .
* Verified and modified subscriber/ member’s plan, product and subgroups for eligibility
* Terminated subscribers/members from Facets front end to match the test scenarios
* Developed Test cases from business use cases, Test data and test scripts for testing
* Worked with Medicaid and Medicare claims
* Tracked and reported defects using Quality Center

**Health Net, Arlington, VA**

**Jun 2011 – Jan 2013**

**QA Specialist**

Description: The application involved masking of the SSN and DOB of claimant records sent by Health Net to their partners. Health Net does not send full SSN and Date of Birth to their partners anymore. The partners had applications and systems that used SSN as the unique identifier. This project was to remove the use of 9-digit SSN and DOB as the unique identifier for various Third Party processes and Claimants.

**Responsibilities:**

* Interacted with Business users and Technical team to clarify ambiguous requirements .
* Responsible for designing, developing test plans use cases and executing test scripts.
* Involved in testing HIPAA EDI Transactions and mainly focused on Eligibility Transactions 270,271, 834, 835, and 837.
* Defect logging, assignment and tracking through Microsoft Test Manager (MTM)
* Claim Transactions and Billing Transactions – Created flows for adequate matching of Claims. Matched Billing File and EDI Claim File records upon receipt .
* Closely worked with business to perform UAT validations using SDLC methodology
* Performed Smoke, Integration, functional, Regression, and system testing .
* Worked Extensively with Inbound 837I and 837P, 835s (Out bounds) .
* Prepared and Created Test Cases /Test Data according to 4010 implementation guide.
* Reviewed and interpreted contractual terms for Managed Care, and Medicare/Medicaid.
* Tested all HIPAA transactions for version (4010) and validating the database to file elements.
* Worked with other data analysts in creating and maintaining Data functional design documents and Test data preparation.
* Performed User Acceptance Testing, execute in QC, logged the defects, and linked with test cases.
* Involved to ensure in entire to and from flow of the transactions were tracked at all points so that there is no loss of data.
* Conducted workflow analysis to bring out the identified gaps and documented.
* Traced Requirements using Requirement Traceability Matrix (RTM) and mapped to Test scenarios.
* Connected to the Oracle database with TOAD, created, and executed SQL queries.
* Performed User Acceptance Testing, developed Test logs and opened/closed the issues in JIRA as and when the issue is fixed.

**EDUCATION**

MBA